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LOOK > www.jakefowlerconsulting.com

## JAKE FOWLER • CONSULTING

### OBJECTIVE

To provide clear, reliable consultation and a clear understanding of technology for each and every client with whom I work.

### EDUCATION

Central Methodist College, Fayette, Missouri  
Bachelor of Arts in Philosophy, May 1994  
President of Phi Sigma Tau - Honorary Philosophy Organization

### CERTIFICATIONS

ACHDS (APPLE CERTIFIED HELP DESK SPECIALIST), 2005  
APPLE PRODUCT PROFESSIONAL, 2003

### PROFESSIONAL EXPERIENCE

JAKE FOWLER CONSULTING / ALL THINGS MAC • OWNER • KANSAS CITY, MISSOURI  
March 1995 - Present  
Technical support, repair and training for Macintosh based hardware and software.

2-BIT DESIGN • WEB DESIGNER • KANSAS CITY, MISSOURI  
September 2004 - Present  
Design and build standards compliant websites for a variety of individuals and small businesses using XHTML, CSS, and PHP/MySQL.

SPELLBOUND PRODUCTIONS • PRODUCTION ENGINEER • KANSAS CITY, MISSOURI  
February 2003 - Present (part time)  
Set up lighting, sound and background effects for various special events, including weddings, award shows, proms, and parties.

CERNER CORPORATION • DOCUMENTATION DEVELOPER • KANSAS CITY, MISSOURI  
September 1999 - March 2001  
Developed 50 different Server Guides, and an overview of how all of Cerner's proprietary servers interact.

CERNER CORPORATION • IRC SUPPORT SPECIALIST • KANSAS CITY, MISSOURI  
September 1999 - March 2001  
Supported clients in the Immediate Response Center (IRC), Cerner's frontline technical support center.

ETC INSTITUTE • SENIOR PROJECT COORDINATOR • OLATHE, KANSAS  
May 1996 - August 1999  
Helped various organizations make business decisions through the development and deployment of statistically valid surveys.  
Helped supervise staff and served as a point of contact for many of our clients.  
Aided in development and deployment of focus groups to determine client issues to be addressed by surveys.

OLATHE DISTRICT SCHOOLS • TECHNOLOGY ASSISTANT • OLATHE, KANSAS  
June 1994 - June 1995  
Worked within the Services for Enabling Technology Center department.  
Tracked student caseload consisting of primary and secondary students with mental and/or physical disabilities who need assistive technology.  
Provided support and training on a variety of applications and peripherals for students, parents, paraprofessionals, and support teams.

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## JAKE FOWLER • CONSULTING

### COMPUTER KNOWLEDGE

Experience supporting a variety of personal computers and components, both Apple Macintosh and PC as well as cross platform networking.

#### OPERATING SYSTEMS:

MS DOS, VMS, UNIX, AIX, MS Windows through XP; Apple Macintosh OS through 10.3.7.

#### SOFTWARE:

Microsoft Office Suite, Corel WordPerfect Suite, Adobe Illustrator, Photoshop, Acrobat, InDesign, ImageReady, Quark Xpress, Visio, OmniGraffle Pro, Keynote, Harvard Graphics, StatPac Gold statistical analysis package, Filemaker Pro

#### WEB DESIGN:

XHTML, CSS, Macromedia Dreamweaver, Adobe GoLive, some PHP/MySQL.

### PERTINENT SKILLS

Thorough knowledge of PC and Mac based software and hardware.

Strong writing, brainstorming, concepting and collaborative skills.

Ability to give and take useful, constructive criticism.

Ability to work under tight timeframes.

Understanding of various web based layouts.

Ability to synthesize client's needs.

Ability to communicate clearly, concisely and effectively.

Ability to work with and gain respect of fellow professionals.

### REFERENCES

Ron Vine		Vice President, ETC Institute, 913.829.1215, rvine@etcinstitute.com
Nicole Guaetta-Hoffmann		Manager of Operations, TimeLine Recruiting, LLC, 573.999.7891, nhoffmann@timelinerecruiting.com
Chris Glidewell		Project Manager, Imaging TechnologyCerner Corporation, 816.201.0358, cglidewell@cerner.com